

Visitation Policy and Hours

Interfaith Medical Center continues to follow the direction and guidance of the NYS Department of Health in taking various precautions to protect and maintain the health and safety of patients and staff during the COVID-19 outbreak. As a result of a mandate from the NYS Department of Health and to prevent the spread of infection within the hospital, Interfaith Medical Center suspended all visitation on March 18, 2020 with the following exceptions:

- For **patients in imminent end-of-life situations**, a family member and/or legal representative may be a support person. The patient and/or family/caregiver may designate up to two support people; but only one support person may be present at a time. In the event the patient is a parent of a minor child, one adult family member and one child may be permitted at the patient's bedside. Individuals age 70 years or older are not encouraged to be support persons at this time due to increased risk of COVID-19 infection in this population.
- For **patients for whom a support person has been determined to be essential to the care of the patient (medically necessary) including patients with intellectual and/or developmental disabilities (I/DD), and patients with cognitive impairments including advanced dementia**, two support people may be designated; but only one support person may be present at a time at the patient beside. Individuals age 70 years or older are not encouraged to be support persons at this time due to increased risk of COVID-19 infection in this population.
- **Visiting hours for Medical/Surgical, Intensive Care and Psychiatric units are daily from 4:00 to 8:00 pm (visitors are not permitted on the Detoxification and Drug Rehabilitation units).**
- Visitation is limited to 1 person per patient at a time.
- All visitors must be greater than 18 years of age except in the extraordinary circumstances noted above.
- All visitors must agree to a symptom and temperature check upon entry to the building.
- All visitors are required to wear a surgical mask and other personal protective equipment (PPE), i.e. mask, gown and gloves, as appropriate, while in the room.
- All visitors must vigorously wash their hands.
- All visitors must stay in the patient's room throughout the visit, except during aerosol-generating procedures.
- When leaving the patient's room visitors must remove PPE (except masks), wash their hands and exit the hospital. The mask should be removed after leaving the building.
- Visitors who fail to agree to wear a mask and other PPE will be asked to leave the hospital.
- Social distancing must be maintained during the visit.
- Patients undergoing same day procedures (eg, cardiac catheterization) may be accompanied by a companion and that companion may remain with the patient through the initial intake process and may rejoin the patient for the discharge process.

We invite you to contact our Patient Relations Department at 718-613-4290 or 516-233-0464 if you have any questions about our Visitation Policy or if you need assistance in communicating with a loved one.